



the newsletter from

**austinsmiles**

THE AUSTIN PLASTIC SURGERY FOUNDATION

## #SmileSanSalvador Day 3 - June 13, 2016

By Hannah Reed

Photography by Ellie Falcao

From the Austin Smiles Blog 6/13/16

The 5:00 am alarm this morning was a bit shocking; nonetheless, I'm so thankful for the mug of strong coffee at breakfast I was able to gulp down. At 6:00 am sharp the first half of our group loads the bus and drives to the hospital. It's hard to not be in awe when we drive through the city each day. Have I mentioned yet that the city of San Salvador rests in a valley surrounded by volcanoes on all sides? The views are breathtaking!



We arrive at the hospital. The medical team goes upstairs to prep for triage and surgery; the rest of us find ourselves in the waiting room with the parents and children that are scheduled for surgery today. I feel so much joy as I catch eyes with little Lester, one of the babies that was evaluated yesterday. I prayed that he would make it on the list for surgery on his cleft palate this week. On his left sits four-year-old Nathaly in her Minnie Mouse bow and matching shirt. She sees our team photographer and my roommate Ellie, and immediately gets a huge smile on her face; and of course she did, we all grin when we see Ellie – she's one of our team's favorites! After talking to little Nathaly and her

parents, we go and meet an older boy named Javier who is standing in the hallway with his mother. This will be his fifth surgery completed by Austin

*This will be his fifth surgery completed by Austin Smiles; they first operated on him at six months old. How incredible to know that our organization has essentially impacted his entire life for the last 14 years!*

Smiles; they first operated on him at six months old. How incredible to know that our organization has essentially impacted his entire life for the last 14 years! His mother, Claudia, speaks close to perfect English, and she is a single mom and flight attendant. I ask her how she was feeling about surgery today, and she tells me, "Honestly, I am used to it, but I am also so grateful my son can be here today." Mary Jane, our team leader – who has been an active Austin Smiles volunteer for over 20 years – happened to go on her first mission trip to El Salvador 14 years ago and remembers Javier when he had his first surgery as a baby!



A few nurses are making their way down the stairs to the waiting room and asking for the families' orange tickets, which verify they are scheduled for Monday surgery – the Austin Smiles' version of a golden ticket! Next, Mary Jane and Dr. Barnes come down the stairs and motion for the parents and first three children scheduled for surgery to come upstairs for triage. As I follow these first patients and their parents upstairs into a white-tiled room, we see that the triage room is in full motion. Dr. Barnes then motions for Lester and his mother to enter the room so that he and Jenny, one of our RNs, can check Lester's vitals and temperature. Next in line is Mateo, an adorable eight month old brought in by his grandmother. It breaks my heart to hear Lester's and Mateo's cries as they are dressed in their teal-green smocks and surgical bonnets. They are really hungry since they haven't been able to eat since 9:00 pm last night. As much as I dislike the sound of their cries, I keep going back to my most recent conversation with Dr. Barnes.

*Continued on page 11*

## From the Executive Director



“SEEING FIRST-HAND WHAT AUSTIN SMILES DOES FOR THOSE AFFLICTED WITH CLEFT LIP/PALATE IN LATIN AMERICAN COUNTRIES INSPIRES ME EVEN MORE TO SUCCESSFULLY CONTINUE THE LEGACY OF THIS BEAUTIFUL ORGANIZATION.”

I am honored and excited to be the new Executive Director of Austin Smiles! Since starting in July of this year, I have met so many of you who care so deeply about this well-loved and established organization. From original founding members to current and past board members, major donors and supporters to long-time medical and nonmedical volunteers, I have learned that the Austin Smiles community is one that is profoundly devoted and incredibly proud.

I recently went on my first mission trip with Austin Smiles to Guatemala in October. I was able to observe the team of 39 volunteers in action. Surgeons, anesthesiologists, nurses, surgical technologists, and speech language pathologists – many who had never met until arriving at the airport in Austin to travel to Guatemala – soon became a seamlessly united crew, efficiently in-taking patients and quickly moving forward to coordinate and perform 76 surgeries on 44 patients – all babies and children. I watched our nonmedical volunteers – members from the Junior League of Austin, board members, translators, and others – take on every task, big or small, with passion and importance, like taking photos and writing for the Austin Smiles blog, making daily runs for additional needed supplies, or even simply blowing bubbles or putting on a make-shift puppet show to make the children laugh. I observed each day many hopeful yet fearful mothers wait for hours with their small children, and saw these mothers cry tears of joy and relief when reunited with their little ones.

Seeing first-hand what Austin Smiles does for those afflicted with cleft lip/palate in Latin American countries inspires me even more to successfully continue the legacy of this beautiful organization. I am also eager for our upcoming local events like Camp Amigo and the Spring Picnic where we creates fun and fellowship for patients in the craniofacial program at Dell Children’s Medical Center.

We could not do any of this work without the financial and volunteer support of so many of you so thank you for caring about Austin Smiles. I am honored to serve this tremendous organization!

Sincerely,

*Kristen Brown*

[kristenbrown@austinsmiles.org](mailto:kristenbrown@austinsmiles.org)

## BOARD OF DIRECTORS

Ned Snyder, IV, M.D., Chair  
Dee Dee Ritzinger, Vice Chair  
Robin Demel, Treasurer  
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Forest D. Cook  
James R. Cullington, M.D.  
Stanley R. Eckert, M.D.  
Liz L. Fox  
Cindy Greenwood  
Jeffrey W. Hall, M.D.  
Raymond J. Harshbarger, III, M.D.  
David W. Landry  
Del Waters  
Teri L. Waters

## STAFF

**Kristen Brown**  
Executive Director

**Leilani Briseño**  
Medical Missions Director

**Kristin Garcia**  
Director of Development and Communications

**Martha Mashburn**  
Director of Office Operations



**austinsmiles**  
THE AUSTIN PLASTIC SURGERY FOUNDATION

# the heart of a volunteer

“ “ There is nothing stronger than the heart of a volunteer. With it beats the spirit of service, generosity and compassion...and the health and well-being of our community, our country and our world. ” ”

~ Kobi Yamada



## WE LOVE OUR VOLUNTEERS!

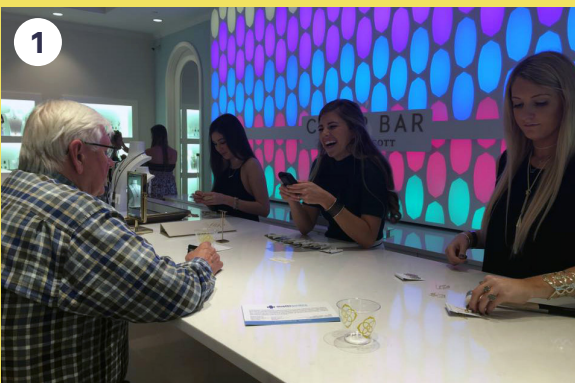
On August 21, 2016, Beau Theriot, owner of The Oasis and long-time Austin Smiles supporter, generously hosted an informal Austin Smiles volunteer appreciation party. Two past post-trip parties (Dominican Republic and El Salvador 2016) turned into a larger occasion for recent trip volunteers, board members, original founding members, and dedicated supporters to reconnect and celebrate Austin Smiles. Thank you to everyone who came out to The Oasis and a BIG thank you to all of you who do so much to further the mission of Austin Smiles!

1. Deborah Kirk, Mary Jane Parker, and Brittan King
2. Rick Parker, Jim Cullington, and Pat Beckham

*Kendra gives back*

## KENDRA GIVES BACK EVENT BENEFITING AUSTIN SMILES

On September 12, 2016, Austin Smiles was the beneficiary of a Kendra Gives Back event at the Kendra Scott store on North Lamar in Austin. From 6:00 to 8:00 pm, Austin Smiles staff, board members, long-time volunteers and supporters, and many new faces to Austin Smiles enjoyed sips, sweets, and mingling with 20% of all purchases made going back to us. In just two hours of shopping, Austin Smiles earned over \$1,200! We are grateful to everyone who came out to the event and to Kendra Scott for selecting Austin Smiles as one of its nonprofit beneficiaries.



1. Forest Cook at the Color Bar
2. Leilani Briseño, Kristen Brown, Kristin Garcia, and Martha Mashburn
3. Kendra Gives Back



# Wish upon a *Smile*

## Vince Gill Headlines Wish Upon a Smile Gala

Country music legend Vince Gill performed for a packed crowd at our annual “Wish Upon a Smile” fundraiser on November 14, 2015. The Starlight Terrace at the Oasis provided an enchanting setting for the intimate concert where guests enjoyed a fabulous seated dinner followed by an energetic live auction with Andrew Bost of Benefit Auctions as auctioneer. The evening concluded with a special acoustic set by Vince Gill. Special thanks to our event chair, Stephanie Ashby and honorary chair, Beau Theriot, for their leadership and support. We also thank our presenting sponsor, Heritage Title Company, and sponsors ABC Bank, Capital Anesthesiology Association, HEB, Moreland Properties, the Oasis, and Westbank Flower Market. Thanks to everyone who attended and supported 2015’s event – Austin Smiles netted nearly \$200,000!



1. Vince Gill, Jeanene Demel, and Robin Demel
2. Beau Theriot, Renee Snyder, Amanda Dudley, Dale Dudley, Ned Snyder, Leslie Laverty, and David Laverty
3. Billy and Becky Colby
4. Janice Ryan, Vince Gill, and Suzanne Chandler
5. Vince Gill
6. Josh Wuthrich, Callie Wuthrich, Teri Waters, Del Waters, Jim Nivens, and Alice Nivens
7. Mary Kay Lauden, Stella Denny, Vanessa Little, Melissa Reyes, and Kelly Cantrell

# Celebrating 30 Years of Austin Smiles!

save the date!



invites you to

*Starry Starry*

celebrating 30 years of Austin Smiles

*Night*

February 11, 2017  
Starlight Terrace at The Oasis

512.451.9300 ★ [www.austinsmiles.org](http://www.austinsmiles.org)

On Saturday, February 11, 2017 join Austin Smiles for Starry Starry Night – Celebrating 30 years of Austin Smiles. Supporters of Austin Smiles will gather to enjoy a night out with local music and an exciting live auction at The Oasis Restaurant’s Starlight Terrace.

For more information on how to become a sponsor of the event or to purchase tickets please visit our website, [www.austinsmiles.org](http://www.austinsmiles.org) or contact Kristin Garcia at 512-451-9300.

## ★ Committee ★

### Honorary Chairs

Dr. and Mrs. Jim Cullington

Mr. Beau Theriot, Owner of The Oasis and Theriot Retail Interests

### Committee Members

Stephanie Ashby  
Jamie Barshop  
Brenda Eckert  
Deborah Kirk  
Barbara Powell  
Eugenia Sewell

## Sponsors

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LAUREN CRAWFORD, M.D.

# MISSION HIGHLIGHTS

## Dominican Republic

### PUERTO PLATA, DOMINICAN REPUBLIC

Team Leader: Dr. Jim Cullington  
 Anesthesia Team Leader: Dr. Paula Rushing  
 Number of Patients Served: 17  
 April 30 - May 7, 2016

#### VOLUNTEERS:

Tanja Abercrombie  
 Dr. Quint Barnes  
 Jamie Barshop  
 Dr. Eric Cole  
 Dr. Jim Cullington  
 Angie Englert  
 Liz Fox  
 Grant Gardner  
 Laura Guerrero  
 Tom Kirk  
 Mary Kay Lauden  
 Sarah Luna  
 Dr. Simi Randhawa  
 Dr. Paula Rushing  
 Janice Ryan  
 Yeny Sandoval  
 Lori Seti  
 Tim Simecek  
 Jennifer Skinner  
 Willis Skinner  
 Dr. Ned Snyder  
 Elizabeth Stephens  
 Ana Sweeney  
 Patrick Sweeney  
 Cindy Thomas  
 Dr. Aisha White  
 Dr. Mary Zavala  
 Leilani Briseño, Staff



"My wonderful friends, Tim & Cindy are at it again. Donating their time to Austin Smiles, this time in the Dominican Republic. I'm amazed how they help change the lives of these strangers. True angels!" Mark S.



1. Dr. Ned Snyder, Dr. Eric Cole, and Lori Seti
2. Cindy Thomas
3. l to r top: Dr. Ned Snyder, Dr. Luis E. Redondo, Dr. Jim Cullington, Dr. Daniela Mayer, Dr. Eric Cole, Dr. Quint Barnes; l to r bottom: Dr. Mary Zavala, Dr. Paula Rushing, Dr. Antonio Placido, Dr. Aisha White, and Dr. William C. Redondo Galán
4. Laura Guerrero
5. Yeny Sandoval
6. Dr. Ned Snyder, Tom Kirk, Dr. Eric Cole, and Dr. Aisha White
7. Sweet Patient
8. Jamie Barshop entertains a patient
9. The DR Team with our hosts, the Redondos

# MISSION HIGHLIGHTS

## El Salvador

### SAN SALVADOR, EL SALVADOR

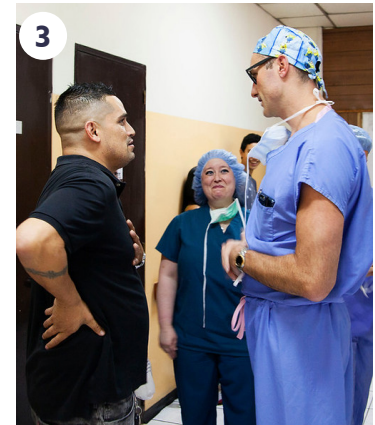
Team Leader: Dr. Raymond Harshbarger  
 Anesthesia Team Leader: Dr. John Hatridge  
 Number of Patients Served: 43  
 June 11 – 18, 2016  
 Photography by: Ellie Falcao

#### VOLUNTEERS:

- |                         |                        |
|-------------------------|------------------------|
| Lindsay Ashby           | Dr. Keller Matthews    |
| Stephanie Ashby         | Pat Narsete            |
| Dr. Quint Barnes        | Dr. Tom Narsete        |
| Alisa Baron             | Mary Jane Parker       |
| Isa Cinclair            | Anneke Paterson        |
| Joseph Cinclair         | Abby Paust             |
| Lucy Cinclair           | Hannah Reed            |
| Dr. Rob Cinclair        | Elisa Carmen Reyes     |
| Dr. Holly Clause        | Cheryl Robison         |
| Lori Dominguez          | Dr. Jim Robison        |
| Angie Englert           | Kathryn Robison        |
| Ellie Falcao            | Adam Sawicki           |
| Morgan Gillen           | Dr. Angeline Sawicki   |
| Trent Gillingham        | Caitlin Secrist        |
| Tanya Gomez             | Dr. Tom Sentz          |
| Paul Gonzalez           | Dr. Taylor Shepard     |
| Drew Greene             | Maureen Sloan          |
| Dr. Matt Greives        | Elizabeth Stephens     |
| Andrea Guidry           | Anton Stoebner         |
| Tara Hargis             | Jamie Sun              |
| Dr. Raymond Harshbarger | Dr. Tuan Truong        |
| Dr. John Hatridge       | Gayle Truax            |
| Stephan Jessin          | Dr. Jackie Wegge       |
| Jenny Knight            |                        |
| Edna Lopez              | Leilani Briseño, Staff |
| Lya Macaya              | Kristin Garcia, Staff  |



“Most of the families there had been told by doctors in their country that their child’s surgery wouldn’t be possible. Even if the surgery was possible, the parents wouldn’t be able to afford it. They were scared, they were tired, they were anxious, yet there was a glimmer of hope in their eyes. Hope that comes from knowing a team from America cared enough about their children to improve their quality of life.” Hannah Reed



- Two adorable patients
- Dr. Ray Harshbarger with the Borgo family
- Dr. Jackie Wegge and Dr. Matt Greives speak with a dad
- Dr. Rob Cinclair and Dr. Jim Robison with a patient
- The El Salvador Team
- Hannah Reed

# MISSION HIGHLIGHTS

## Guatemala

### GUATEMALA CITY, GUATEMALA

Team Leader: Dr. Patrick Beckham  
 Anesthesia Team Leader: Dr. Mary Zavala  
 Number of Patients Served: 44  
 October 15 - 23, 2016  
 Photography by: Leslie Spencer

### VOLUNTEERS:

Tasha Beaugh  
 Dr. Patrick Beckham  
 April Bloomingburg  
 Cecilia Canales  
 Dr. Lauren Crawford  
 Mary Fassnacht  
 Dr. Amy Graham-Carlson  
 Kiera Griffin  
 Laura Guerrero  
 Carol Hamilton  
 Heather Hill  
 Lauren Holcomb  
 deLorme Kiefer  
 Deborah Kirk  
 Tom Kirk  
 Cameron Klein  
 Dr. Jeff Klein  
 Dr. Kevin Lin  
 Vanessa Martin  
 Steve Miley  
 Dr. René Myers  
 Neha Patel  
 Kate Raetz  
 Dr. Simi Randhawa  
 Sandy Resendez  
 Christian Schley  
 Leslie Spencer  
 Carolina Taylor  
 Terry Taylor  
 Dr. John Teichgraeber  
 Del Waters  
 Teri Waters  
 Jennifer Zachary  
 Kimberly Zachary  
 Dr. Syboney Zapata  
 Dr. Mary Zavala

Leilani Briseño, Staff  
 Kristen Brown, Staff  
 Martha Mashburn, Staff

“While I’ve realized that these parents are more trusting than anyone I know, I’ve also realized how desperate they are for their child to be healthy. The Austin Smiles team is going to make that happen over the next week.”  
 Lauren Holcomb



1. Dr. Amy Graham-Carlson, Sandy Resendez, Dr. John Teichgraeber, deLorme Kiefer, and Dr. Kevin Lin
2. Carolina Taylor, Kiera Griffin, and Vanessa Martin
3. Dr. Mary Zavala, Deborah Kirk, Mary Fassnacht, and Carolina Taylor
4. Tom Kirk and Kimberly Zachary
5. Tasha Beaugh, April Bloomingburg, Dr. René Myers, and Steve Miley
6. Dr. Lauren Crawford, Dr. René Myers, Dr. Kevin Lin, Dr. John Teichgraeber, and Dr. Pat Beckham
7. Tasha Beaugh, Carol Hamilton, Dr. Pat Beckham, and Neha Patel
8. The Guatemala Team



# Shoot for a Smile

The 19th Annual "Shoot for a Smile" was held at Capitol City Trap & Skeet Club on Friday, April 22, 2016. Guests enjoyed shooting, BBQ, prizes, and a silent auction and raffle. Thanks to the generous support of our teams and sponsors, Shoot for a Smile raised nearly \$31,000. We could not have done it without our co-chairs, Dr. Rick Parker and George Cowden who have spearheaded this event through the years!



**SAVE THE DATE!**  
**20th Annual Shoot for a Smile**  
 April 21, 2017  
 Capitol Trap & Skeet Club



## Thank you Sponsors!

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 Dr. John Eggleston, III  
 Bob Ersek, MD  
 Frost Bank

Patrick Kelley, MD  
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 RESTORA AUSTIN – Ashley Gordon, MD & Dustin Reid, MD  
 James T. Robison, IV, MD  
 Sportman's Finest  
 Galen Wachtman, MD



## Shoot for a Smile Teams

Abel LP	Giddens Homes
Jim Berkey	Bill Gorman, MD
Capitol Anesthesiology Association	Stephan Humphrey
Covert Bastrop	Labor Finders
Bob Clement, MD	Steve Meyer
Micha Coelho	Priscilla Nicholson
George M. Cowden	Rick Parker, MD
Jim Cullington, MD	George Ramsey
Endeavor	Sportsman's Finest
Frost Bank	



## Austin Smiles Locally

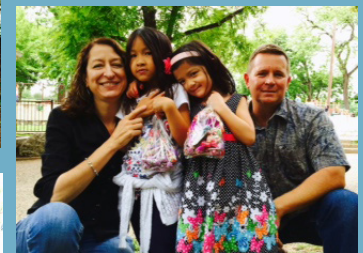
Austin Smiles provides patients and families in the Craniofacial Program at Dell Children's Medical Center with annual social activities like the Family Fun Day and Picnic at Zilker Park, a holiday party, and a weekend overnight camp – Camp Amigo. Through these activities, patients and families have the opportunity to connect over shared experiences and form long-lasting relationships.



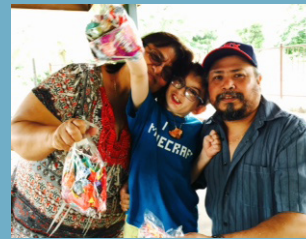
**Camp Amigo**



**Holiday Party**



**Spring Picnic**



## AMPLIFY AUSTIN - AMPLIFY AUSTIN SMILES!

Save the Date for Amplify Austin Day – March 2-3, 2017! Amplify Austin Day is our city's annual community-wide day of online giving hosted by I Live Here, I Give Here. The 24-hour period provides an easy and fun way for our entire community to give together while helping local nonprofits, like Austin Smiles. And, your gift made on Amplify Austin Day will be amplified by incentive matching dollars from generous sponsors. Over the past four years, Austin Smiles has raised over \$40,000 through this digital day of giving!



**THANK YOU FOR YOUR DONATION**

We were standing there in the midst of the chaos in the hallway on triage day, and yet he was so calm. He has been on about 30 trips with Austin Smiles and he was teary eyed as he told me that despite the amount of trips he's experienced, he still gets emotional thinking that one short hour of his life can impact a child's life forever.



Lester has been cleared by Dr. Barnes in triage, and is now following Dr. Cinclair down a narrow hallway several feet away from the operating room. I can feel the anticipation in the air as camera flashes are going off to capture the moment, and the nurses and doctors are eagerly waiting outside the operating room, ready to get surgery started. Baby Lester is being called in, and as Dr. Cinclair comes and reaches for him gently from his young, solemn-faced mother, both mother and son start to cry uncontrollably. As quickly as she starts to cry, Ellie and a few sweet Salvadoran women were just as fast to reach out to embrace and comfort



her. Despite the tears in our eyes, each person in the room can surely feel an overshadowing force of love: the love of a mother for her child, the love of the doctor as he took the child in for surgery, the love of strangers as they rushed to comfort the crying mother, and even the love of generous people

all around the world that made this very moment possible.



I walk past the row of mothers waiting for their children that were just wheeled in for surgery and into the PACU room (Post Anesthesia Care Unit). The team of RNs are prepping the room for their first patients. You can tell they are itching to get to work! We have seven PACU nurses: Morgan Gillen, Lori Dominguez, Paul Gonzalez, Tanya Gomez, Gayle Truax, Angie Englert, and Maureen Sloan. Right next to the PACU, there are two sets of double doors to access the operating units. In the first room I put on a blue hairnet, blue shoe covers, and a white mask. No one can enter the OR without wearing all three. I peek through the glass window on the door to see two beds – Lester on one side and Mateo on the other – and a total of 16 surgeons, nurses, scrub techs, and volunteers all wearing some blend of bright blue and green scrubs. I force myself to



open the door and walk in. My first thought is that I am experiencing so much anxiety, as I'm having trouble breathing and my chest is tight, but quickly realize I just have to get used to breathing through my mask. I am evidently far from my comfort zone – I've never been in an operating room to see surgery performed. Despite my

apprehension, these skilled individuals are so at home. They work well as a unit and flow together in unison, just like the 70's-rock-music lyrics and medical equipment that echo quietly in the background of the busy room.



Baby Mateo is now finished with surgery. Dr. Cinclair brings him into the PACU, and the little guy is crying. This is a good sign, though - it means that he is breathing on his own. The PACU nurses are taking such gentle care of him as together they place little splints around his arms to prevent him from touching his mouth. He looks so darling in his green smock and straight black bed hair, and as they care for him all of the team can't help commenting on how cute he is! I saw him right before he went into surgery, and I can't stop smiling as I get my first glimpse of his nose and mouth as he lies on the recovery bed. Baby Mateo has a new smile!



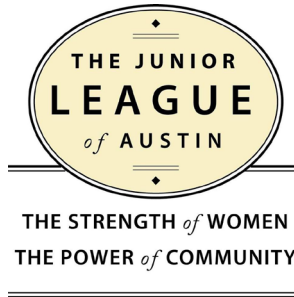
Now it is almost 7:00 pm and the sun has just set over the city. The last two patients are in the PACU recovering and waiting to be taken upstairs to sleep overnight. Most of us are finished with our work so we changed out of our scrubs in preparation for the ride back to the hotel. Eleven children have had surgery completed today and all have been successful!



Austin Smiles, The Austin Plastic Surgery Foundation  
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## Mission Statement - Creating Smiles, Improving Lives

Austin Smiles - The Austin Plastic Surgery Foundation is a nonprofit organization working to advance its mission of creating smiles and improving lives, focusing in Latin America and the Central Texas region. We provide cleft lip and palate repair surgery for patients in mission countries, comprehensive follow-up cleft care for these patients, and training for local doctors and nurses in their communities. Austin Smiles also provides local program support for all cleft lip/palate patients undergoing surgeries and treatment, especially in the Craniofacial and Reconstructive Plastic Surgery Center at Dell Children’s Medical Center of Central Texas.



### Thank you for your support!

During this year-end season of giving, we know that you have many choices when it comes to making charitable contributions. We hope that reading our newsletter will inspire you to make a donation. Every dollar counts. Please consider mailing in your donation or clicking the DONATE button on our website [www.austinsmiles.org](http://www.austinsmiles.org) to securely give. Thank you!

### We are grateful for support from:

- |   |                             |
|---|-----------------------------|
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512.451.9300

[www.austinsmiles.org](http://www.austinsmiles.org)

Note our new address: 9415 Burnet Road, Suite 207 • Austin, TX 78758